



1Z0-1003^{Q&As}

Oracle Field Service Cloud 2019 Implementation Essentials

Pass Oracle 1Z0-1003 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/1z0-1003.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Oracle
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

A company has a policy that even if they route a full day's work to a technician, they would only like to reveal the next two activities on the technician's route on their mobile device.

How do you use filters to satisfy this requirement?

- A. Create an activity filter with "Activity Scheduled in 1,2" and set the filter in the Restriction and Filters tab for the UserType of the technician.
- B. Create an activity filter with "Activity location"
- C. Create an activity filter with "Pending Activity Order in 1,2" and set the filter in the Restriction and Filters tab for the UserType of the technician.
- D. Create an activity filter with "Position in route"

Correct Answer: A

QUESTION 2

A company has a policy that all their technicians will start their working day at their first job and end their day at the office depot. What should you set in the system to capture this requirement?

- A. Resource start location = home, Resource end location = office depot, resource type features = working time includes travel from last activity is checked, working time includes travel to first activity is left unchecked.
- B. Resource start location = office depot, Resource end location = home, resource type features ?working time includes travel from last activity is checked, working time includes travel to first activity is left unchecked.
- C. Resource start location = home, Resource end location = office depot, resource type features * working time includes travel from last activity is left unchecked, working time includes travel to first activity is checked.
- D. Resource start location = home, Resource end location = home, resource type features = working time includes travel from last activity is checked, working time includes travel to first act left unchecked.

Correct Answer: A

QUESTION 3

Your customer wants their technicians to see the same activity data in their Service within their Activity List in OFSC Mobility. Which configuration supports this requirement?

- A. Add the "Activity" property to the Request Grid context in Mobility.
- B. Add the appropriate activity properties to the Request Grid context in Mobility.
- C. Add the "Activity" property to the "Identify service request by" identifier context.
- D. Add the appropriate activity properties to the "Identify service request by" identifier context.



Correct Answer: A

QUESTION 4

A Company has a policy that "Gas Leak" and "Repair" Activity Types must be scheduled immediately to the nearest field resource.

In addition, the company needs to ensure that the system routes gas leaks with a higher priority than repairs.

What configuration must be used to support this requirement?

- A. Set the Activity Priority in the Business Rules screen to Property = Activity Type, Urgent = Gas Leak, Repair. Set the route plan run schedule = immediately.
- B. Set the Activity Priority in the Business Rules screen to Property = Activity Type, Urgent = Repair, Gas Leak. Set the route plan run schedule = immediately.
- C. Set a message step that updates the Resource ID property on the activity with the ID of the closest resource to the job when the activity is added to the bucket.
- D. Create a route plan with the cost of not assigning set higher for "Gas Leak" than "Repair" and set the run schedule to Run Routing = Recurrent and Interval = 1 min.

Correct Answer: A

QUESTION 5

An activity with an "Installation" work skill exists in a bucket and is ready to be routed.

The resource has no work skills designated on his or her record, but qualifies for that activity in all other categories.

How does routing handle the assignment of this activity?

- A. Routing does not assign the activity to the resource and removes all assigned work that exists on that resource.
- B. Routing allows the activity to be assigned to that resource.
- C. Routing uses the work skill conditions to add the missing "Installation" work skill to the resource before assigning the activity to that resource.
- D. Routing fails with a "no resource with required work skills" error.

Correct Answer: C

[1Z0-1003 PDF Dumps](#)

[1Z0-1003 VCE Dumps](#)

[1Z0-1003 Study Guide](#)