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QUESTION 1

Which of the following features support the claim that single-client implementations of Avaya IP Office™ are easy to manage? (Choose two.)

- A. Cloud Operations Manager
- B. SIP Line Appearance
- C. Simplified Web Self-Administration
- D. IP Office Media Manager
- E. Installation Wizard

Correct Answer: AC

QUESTION 2

Cloud Operations Manager (COM) is a new management utility. What does it manage?

- A. Up to 30 Avaya Aura® systems
- B. Up to 30,000 call recordings
- C. Up to 30 Avaya IP Office™ system inventories
- D. Up to 3000 Avaya IP Office™ users
- E. Up to 3000 Avaya IP Office™ systems

Correct Answer: D

QUESTION 3

What is the most relevant reason that IP Office Support Services (IPOSS) should be proposed as an element of an Avaya IP Office™ solution?

- A. IPOSS remote diagnostics use Avaya SAL or SSL/VPN secure connections.
- B. IPOSS is required with every IP Office solution.
- C. IPOSS can be sold under wholesale and co-delivery models.
- D. IPOSS includes 24x7 support.
- E. IPOSS is sold only through authorized Avaya partners.

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Correct Answer: D

QUESTION 4

Which of the following capabilities is NOT available as part of the Avaya Contact Center Select offer?

- A. Report creation
- B. Live monitoring
- C. Web communications
- D. Inbound email processing
- E. Supervisor actions

Correct Answer: A

QUESTION 5

The Director of IT indicates to your business partner that they are accepting bids on a telephony system for 100 employees, and the lowest-cost proposal will win the contract. Which next step do you encourage the partner to take?

- A. Propose a solution based on Avaya IP Office™ Essential Edition.
- B. Reach out to line-of-business leaders to learn their needs.
- C. Propose a solution based on Avaya IP Office™ Basic Edition.
- D. When proposing a solution, emphasize ROI (return on investment).
- E. Propose a solution based on Avaya IP Office™ Preferred Edition.

Correct Answer: C

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