



500-420^{Q&As}

Cisco AppDynamics Associate Performance Analyst

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QUESTION 1

A Performance Analyst notices an increase in Business Transaction error rate that is much higher than normal alerts. The Performance Analyst can see these are related to the Health Rules defined for the Shopping Service that is monitored with AppDynamics Browser RUM. While troubleshooting the Performance Analyst wants details on which Browsers and Devices are affected. Which section of the Browser App Dashboard will provide this detail for a given time period?

- A. Usage Stats
- B. Sessions
- C. Pages and Ajax Requests
- D. Overview

Correct Answer: A

In the Browser Real User Monitoring (RUM) Dashboard, the Usage Stats section provides insights into user demographics, including the types of browsers and devices they are using. This section would help the Performance Analyst

understand which browsers and devices are affected during a specific time period when there has been an increase in the Business Transaction error rate.

References:

AppDynamics documentation on Browser RUM:

<https://docs.appdynamics.com/21.6/en/end-user-monitoring/browser-monitoring/browser-real-user-monitoring>

QUESTION 2

A Business Transaction was registered and displayed on the Business Transaction Dashboard. It has continuous load on it. After an hour the Business Transaction stopped being displayed in the Business Transaction Dashboard. Which action stopped the display of the Business Transaction?

- A. The Business Transaction Lock Down was enabled an hour ago.
- B. The Business Transaction had been deleted an hour ago from the Business Transaction Dashboard.
- C. The Business Transaction Custom Match Rule was deleted an hour ago.
- D. The Business Transaction had been excluded an hour ago from the Business Transaction Dashboard.

Correct Answer: C

If a Business Transaction stops being displayed on the Business Transaction Dashboard after continuous load, it could be due to the deletion of the Business Transaction Custom Match Rule. Custom Match Rules in AppDynamics are used to

define custom business transactions based on specific criteria. If such a rule is deleted, transactions that were previously identified and displayed based on that rule may no longer be recognized as distinct business transactions,



leading to

their disappearance from the dashboard.

References:

AppDynamics documentation on Business Transactions: Provides insights on configuring and managing business transactions, including the use of custom match rules.

QUESTION 3

How does a Performance Analyst identify if automatic remediation has been taken for a health rule violation?

- A. Expand on the "Description" field to display "Actions Executed".
- B. Review the "Application Dashboard" and review "Actions Executed"
- C. Right-click on "view details" and click on the "Actions Executed" button.
- D. Click on the link inside the Health Rule field and look for the "Affects" tab to display the Executed Actions.

Correct Answer: A

To identify if automatic remediation actions have been taken for a health rule violation in AppDynamics, a Performance Analyst should expand the "Description" field of the health rule violation event. This section will provide details on the actions executed as part of the automatic remediation process. These details help analysts understand the steps taken by the system to mitigate the issue without manual intervention. References: AppDynamics documentation on Health Rule Violations and Automated Actions.

QUESTION 4

An AppDynamics deployment has Business Transaction Lock Down turned on. The company has just added an important service to its application and wants to track this service as a unique Business Transaction. What action is needed to achieve this?

- A. Use the Business Transaction Dashboard for the tier-specific All Other Traffic to register the Business Transaction
- B. Modify the Automatic Transaction Discovery rule to include the Web Service Name and Operation Name
- C. Use live preview to identify the Business Transaction and Register it from there
- D. Create a Custom Transaction Match Rule based on the Web Service Name and Operation Name

Correct Answer: D

When Business Transaction Lock Down is enabled in AppDynamics, no new business transactions will be automatically discovered to avoid uncontrolled growth in the number of business transactions. To track a new service as a unique Business Transaction, one needs to create a Custom Match Rule that specifies the criteria for identifying the business transaction. In this case, the Custom Match Rule should be based on the Web Service Name and Operation Name which are the distinguishing characteristics of the new service. This allows for the precise identification and monitoring of the service within the AppDynamics platform. References: AppDynamics documentation on Business Transaction configuration and Custom Match Rules.



QUESTION 5

Which two statements are correct about creating Information Points? (Choose two.)

- A. A wildcard can be used to select multiple methods for an Information Point.
- B. A wildcard can be used to select multiple classes for an Information Point.
- C. An Information Point can be created on the same class and method as a Custom Exit Point.
- D. An Information Point can be created on a class and method that is executed before the Business Transaction entry point.

Correct Answer: AB

When creating Information Points in AppDynamics, wildcards can be utilized to select multiple methods or classes, thereby broadening the scope of data collection. This feature is particularly useful for monitoring similar operations across

different components of an application, enabling a more efficient and scalable approach to gathering custom metrics.

References:

AppDynamics documentation on Information Points: Elaborates on the process of setting up Information Points, including the use of wildcards to capture metrics from multiple methods or classes.

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