

## 72301X<sup>Q&As</sup>

Avaya Aura Communication Applications Support Certified Exam

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#### **QUESTION 1**

After upgrading Avaya Aura Application Enablement Services (AES), the customer\\'s CTI application does not seem to be working.

Which two methods can be used to verify AES system status? (Choose two.)

- A. Access the TSAPI web interface to monitor AES.
- B. Access the AES command line, and run thestatus aesvcs cti-linkcommand.
- C. Access the AES web console, and view the services status in the AES menu.
- D. Access Communication Manager (SAT), and run thestatappcommand to view AES services status.
- E. Using Communication Manager\\'s System Administration Terminal (SAT), run thestatus aesvcs ctilinkcommand to see the service state.

Correct Answer: CE

#### **QUESTION 2**

What are two valid Avaya Aura Messaging (AAM) Measurement Report types? (Choose two.)

- A. Occupancy
- B. Load
- C. Users
- D. Disk Usage
- E. Feature

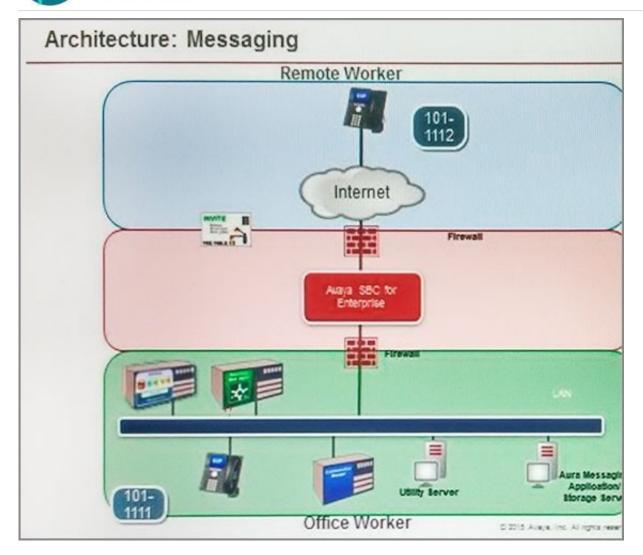
Correct Answer: BE

Reference: https://downloads.avayA.com/css/P8/documents/100166431(page 289)

#### **QUESTION 3**

Refer to the exhibit.

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After some system maintenance was completed over the weekend, a customer calling from the office states they hear a fast busy when trying to access their voicemail. Avaya support verifies local network connectivity is up and Avaya Aura Messaging server is registering no alarms. A SIP trace displays a 404 Not Found error message. Based on what is already working, to where can the issue potentially be isolated?

- A. endpoint routing configuration issue
- B. interoperability testing
- C. network outage
- D. routing configuration issues

Correct Answer: D

#### **QUESTION 4**

On the Avaya Session Border Controller for Enterprise (SBCE), which tool would you use to view WebRTC messages coming through SBCE?



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- A. webrtctrace on
- B. traceWEBRTC
- C. traceHTTP
- D. traceSBC

Correct Answer: D

#### **QUESTION 5**

Which statement about Instant Message and Presence delivery to a SIP Remote Worker is true?

- A. IM is sent/from to a Remote Worker via Session Manager and SBCE; Presence notifications are relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.
- B. Presence and IM is delivered to SIP Remote Workers without passing through Session Manager.
- C. Presence notifications and IM are sent to a Remote Worker via Session Manager and Avaya SBCE.
- D. Presence notifications are sent to a Remote Worker via Session Manager and SBCE; IM is relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.

Correct Answer: D

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