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QUESTION 1

Which Avaya IP Office application is used to access the Security Settings for the system?

- A. Avaya IP Office Monitor application
- B. Avaya IP Office Web Self Administration application
- C. Avaya Aura System Manager
- D. Avaya IP Office Manager application

Correct Answer: D

QUESTION 2

A customer requires that all users be blocked from making international calls. Which method can be used to efficiently apply this restriction to the IP Office Platform's short codes?

- A. Adding the short code to the ARS table.
- B. Assigning the short code to a user permission.
- C. Assigning the short code to all external lines.
- D. Configuring the short code for each user individually.

Correct Answer: A

QUESTION 3

What is the potential problem that can be mitigated by implementing a properly configured multi-site SCN solution?

- A. Overlapping dial plans
- B. Oversubscribed VMPro ports
- C. Blocked ACD routes
- D. Compromised call encryption

Correct Answer: A

QUESTION 4

A customer is experiencing poor call quality, including delay, jitter, and packet loss, when using a remote deskphone through the WAN. Which three methods can a technician use to help diagnose and troubleshoot the problem? (Choose three.)



- A. Perform a packet capture and analysis of the WAN traffic using a network analyzer tool.
- B. Compare the WAN bandwidth usage during call setup and active call phases to determine if there are any bandwidth limitations.
- C. Configure a VPN connection to the remote site to bypass WAN congestion and improve voice quality.
- D. Enable and monitor SNMP traps on the WAN routers to detect any network or connectivity issues.
- E. Check the network performance metrics, such as latency and round-trip time, to identify any abnormal values.

Correct Answer: ABE

QUESTION 5

A customer is using Voicemail Pro and would like to configure voicemails to be sent to email. However, they would like to use the most secure method possible.

Which two methods can the technician suggest for sending voicemails via email? (Choose two.)

- A. Outlook
- B. MAPI
- C. SNMP
- D. SMTP with STARTTLS encryption
- E. TAPI

Correct Answer: BD

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