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QUESTION 1

Which IP Office 500 V2 base card provides support for both Analogue and Digital telephony, and also provides the capability to add additional trunk interfaces?

- A. the Combination card
- B. the VCM Card
- C. the TCM8 Card
- D. the Base Carrier Card

Correct Answer: A

<https://downloads.avaya.com/css/P8/documents/100075176>

QUESTION 2

What is the additional security measure required for upgrading the IP Office 500 V2 using the Upgrade Wizard?

- A. Biometric authentication
- B. Firewall authentication
- C. Two-factor authentication
- D. Captcha authentication

Correct Answer: C

<http://www.mrboingo.com/index.php/archives/58>

QUESTION 3

A Server Edition customer has a capacity of registering five consoles simultaneously and wants to increase it to seven. What action should be taken to achieve this?

- A. Add a Preferred Edition license.
- B. Upgrade to Select Mode.
- C. Add five Receptionist licenses.
- D. Upgrade to the latest software version.

Correct Answer: A

QUESTION 4



In an installation of Server Edition, as well as the IP Office, the Voicemail Pro and one-X?Portal are also installed at the same time. Therefore, by default they should both be running. Which application would NOT be useful to check if they are in fact up and running?

- A. Voicemail Pro Windows Client
- B. System Status Application
- C. Web Manager
- D. Manager Application

Correct Answer: C

<https://downloads.avaya.com/css/P8/documents/100173993>

QUESTION 5

If calls into IP500 V2 are not ringing to the expected user, which statement accurately describes how to validate call routing?

- A. Use the System Status Application (SSA) to see the user to which the call is ringing.
- B. Use Customer Call Status (CCS) to see the user to which the call is ringing.
- C. Capture a System Monitor trace and escalate to Avaya for analysis.
- D. Wait until the system is idle and place test calls to listen to the ringing phone.

Correct Answer: B

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