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OS X Support Essentials 10.9

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QUESTION 1

What's a device driver? Which three primary types of device drivers are there?

- A. The Traceroute tab of Network Utility allows you to verify the connection hops between your Mac and a remote host.
- B. A device driver is software specially designed to facilitate the communication between OS X and a peripheral. Device drivers can be kernel extensions, framework plug-ins, or standalone applications.
- C. A Service Set Identifier, or SSID, is used to identify a Wi-Fi network name and associated configuration.
- D. A Safe Boot is initiated by holding down the Shift key during system startup

Correct Answer: B

QUESTION 2

When a user chooses Shut Down from the Apple menu, what process quits all of the user's open applications and tells the kernel to power down the computer?

- A. init
- B. launchd
- C. loginwindow
- D. kernel_task

Correct Answer: C

QUESTION 3

If a network device needs to send data to another network device on the same LAN, it addresses the outgoing packets based on the destination device's MAC address.

- A. How does the IP use the MAC address to send messages between computers on a local area network (LAN)?
- B. How do the four default System Preferences categories differ?
- C. How does the keychain system help protect your information?
- D. How can you verify that DNS host name resolution is working?

Correct Answer: A

QUESTION 4

An OS X Mountain Lion computer is connected to both an Ethernet and a Wi-Fi network. How can you specify which interface the Mac will use to access the Internet?



- A. Use Internet Connect to select the preferred interface, and disable the other interface(s).
- B. Enter a DNS configuration for the preferred interface, and delete the DNS configuration for the other interface(s).
- C. Assign a public IP address to the preferred interface, and a private IP address to the other interface(s).
- D. Use the Set Service Order action to move the preferred interface to the top of the Service Order list.

Correct Answer: D

QUESTION 5

Using the Parental Controls preferences, which restriction can you impose on an account?

- A. Restrict the account to sending emails only to defined email addresses.
- B. Restrict the account to a defined set of the services available from the Sharing pane of System Preferences.
- C. Restrict the account to a defined amount of disk space for the home folder.
- D. Restrict the account to downloading only specified file types, such as text or audio files, from the Internet.

Correct Answer: A

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