



9L0-415^{Q&As}

OS X Support Essentials 10.9

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QUESTION 1

What do the terms "interface," "protocol," and "service" mean in relation to computer networks?

- A. A Service Set Identifier, or SSID, is used to identify a Wi-Fi network name and associated configuration.
- B. An interface is any channel through which network data can flow. Hardware network interfaces are defined by physical network connections, and virtual network interfaces are logical network connections that ride on top of hardware network connections. A protocol is a set of rules used to describe a specific type of network communication. Protocols are necessary for separate network devices to communicate properly. Finally, a network service (as it pertains to Network preferences) is the collection of settings that define a network connection.
- C. A Safe Boot is initiated c. by holding down the Shift key during system startup
- D. Client software is used to access network services provided by server software. The connection is established using a common network protocol known by both the client and server software. Thus, the client and server software can be from different sources.

Correct Answer: B

QUESTION 2

How does a user that changes his own account password affect his login keychain?

- A. When a user changes his own account password, the system will keep his login keychain password in sync.
- B. The Archive option in the Finder creates compressed zip archive files.
- C. The master password is used to reset local account passwords.
- D. Time Machine starts with a full copy of the file system to the backup disk. Then it maintains a list of changes to the file system, and every hour copies only the changes to the backup disk. In the backup, it creates a simulation of the full file system using hard links for files that haven't changed.

Correct Answer: A

QUESTION 3

The OS X Mavericks installer can be downloaded from the Mac App Store for free.

- A. How do you share printers with other users?
- B. How can you identify duplicate fonts?
- C. How does the OS X built-in firewall work?
- D. How can you acquire the OS X Mavericks installer?

Correct Answer: D



QUESTION 4

How do you identify the ownership and permissions of a file or folder in the Finder?

- A. A Service Set Identifier, or SSID, is used to identify a Wi-Fi network name and associated configuration.
- B. Standard UNIX file system permissions allow only for permissions to be set for one owner, one group, and all others. ACLs, on the other hand, allow for an essentially unlimited list of permissions entries.
- C. An item's ownership and permissions can be identified using the Info or Inspector windows in the Finder.
- D. A user's home folder permissions can be reset from the Reset Password application on OS X Recovery.

Correct Answer: C

QUESTION 5

What two methods can be used to create an external OS X Recovery disk?

- A. The Font Book application shows a small dot next to the name of any font that has duplicate resources.
- B. The OS X Recovery Disk Assistant can create a small OS X Recovery disk that lacks the OS X installation assets. An OS X Installation disk, which includes the full OS X installation assets, can be created by using the create install media command line tool found inside the Install OS X Mavericks application.
- C. The system version, build number, and hardware serial number are located in the About This Mac dialog or the login screen. The system version number defines the specific version of OS X currently installed. The system build number is an even more specific identifier used primarily by developers. Finally, the hardware serial number is a unique number used to identify your specific Mac.
- D. Any item downloaded using one of the built-in OS X applications will be marked for quarantine. Third-party applications may not mark downloaded items for quarantine.

Correct Answer: B

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