9L0-415 Q&As

OS X Support Essentials 10.9

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QUESTION 1

Along with IMAP, POP, and SMTP, which protocol does the Mail application in OS X Mountain Lion support?

A. MAPI

B. Exchange Web Services

C. CalDAV

D. WebDAV

Correct Answer: B

QUESTION 2

Which users are allowed to unlock a FileVault 2 protected system?

A. Any user that\\'s FileVault enabled is allowed to unlock a FileVault 2-protected system. This includes any local or cached network user account that was enabled when FileVault 2 was set up or created after FileVault 2 was enabled. Further, administrators may return to Security and Privacy preferences to enable additional accounts.

B. Secure Empty Trash will perform a 7-pass erase on the contents of the Trash folder.

C. All Apple software updates are handled via the Mac App Store.

D. An item\\'s ownership and permissions can be identified using the Info or Inspector windows in the Finder.

Correct Answer: A

QUESTION 3

What are some privacy and security concerns with the Spotlight service?

A. The Spotlight search service creates index databases of file system metadata so that it can perform normally time intensive searches nearly instantly. File system tags can be found in the Finder sidebar, Spotlight search, and any open or save document dialogs.

B. When fast user switching is enabled, all users are allowed to see other users\\' locally connected disks.

C. A user\\'s home folder permissions can be reset from the Reset Password application on OS X Recovery.

D. Though Spotlight indexes file and folder permissions, it allows other users to search the contents of locally attached nonsystem volumes when ownership is ignored on those volumes.

Correct Answer: D

QUESTION 4

Each primary stage of system initialization can be indicated by the following: firmware, startup chime or bright flash of the power-on light, followed by a light gray screen on the primary display; booter, a dark gray Apple logo on the primary display; kernel, a small dark gray spinning gear or spinning earth icon below the Apple logo; and system launchd, a white screen on all displays followed by the login screen.

A. What are the primary system initialization stages in OS X? What are the visual and audible cues of these items?

B. What are some privacy and security concerns with the Spotlight service?

C. What are the advantages of code signing?

D. Why does the Finder hide certain folders at the root of the system volume?

Correct Answer: A

QUESTION 5

You are configuring an OS X Mountain Lion computer that will be located in a public space. You want anyone to be able to log in and use Safari, but you do NOT want their Safari browser history to remain on the computer after users log out. Which action will let the computer function in the desired manner?

A. Enable the Guest account for login.

B. Create a managed account with Parental Controls.

C. Create a Sharing Only account.

D. Create a Guest account.

Correct Answer: ABD