



9L0-415^{Q&As}

OS X Support Essentials 10.9

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QUESTION 1

Why does the Finder hide certain folders at the root of the system volume?

- A. The Disk Utility Verify and Repair feature is used to verify or repair the partition scheme and directory structure of a volume. These elements contain the information used to locate files and folders on the volume.
- B. The Finder populates the Network folder using information provided by the dynamic network services discovery protocols. Computers providing services appear as resources inside the Network folder, and service discovery zones or workgroups appear as folders. Any currently connected servers also appear in the Network folder.
- C. The firmware initializes the Mac computer's hardware and locates the booter file on a system volume. The Power-On Self-Test (POST) checks for basic hardware functionality when the Mac powers on.
- D. The Finder hides traditional UNIX resources from average users because they don't need to have access to those items. If users need access to these UNIX items, they can access them from Terminal.

Correct Answer: D

QUESTION 2

In OS X Mountain Lion, which TWO types of file service hosts can you browse in the Network folder? (Select 2)

- A. WebDAV
- B. FTP
- C. DFS
- D. SMB
- E. AFP

Correct Answer: DE

QUESTION 3

System Preferences is divided into five categories, from top to bottom; Personal, Hardware, Internet and Wireless, System, and Other.

- A. How does file system journaling work?
- B. What does the diagnostic reporting feature do?
- C. What are the advantages of application sandboxing?
- D. What are the five System Preference categories?

Correct Answer: D



QUESTION 4

OS X software updates can be downloaded from the Apple Support website using any modern web browser. Updates take the form of installation packages that are installed via the Installer application.

- A. How can you prevent a user from installing software updates?
- B. What four methods can be used to eject a volume or disk from the Finder?
- C. Which applications are used to manually acquire and install OS X software updates?
- D. Which items aren't loaded when OS X Safe Boots?

Correct Answer: C

QUESTION 5

On your OS X Mountain Lion computer, you want the Finder to display filename extensions by default. How can you configure this setting from the Finder?

- A. Choose Preferences from the Finder menu, click Advanced, and select the option "Show all filename extensions."
- B. Control-click anywhere on the Desktop, select Preferences from the pop-up menu, click Advanced, and select the option "Show all filename extensions."
- C. Choose Show View Options from the View menu, and select the option "Show all filename extensions."
- D. Select any file icon, and choose Get Info from the File menu. In the Info window, click the disclosure triangle next to Name and Extension, deselect the option "Hide extension," and click Change All.

Correct Answer: A