



9L0-415^{Q&As}

OS X Support Essentials 10.9

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QUESTION 1

How do you start up an OS X Mountain Lion computer in Safe Mode?

- A. Hold down Shift during startup.
- B. Open Terminal, type `safe_boot`, press Return, and then restart the Mac.
- C. Hold down Command-Option-P-R during startup.
- D. Start up from the OS X Recovery partition, and then choose Safe Boot from the Startup Disk menu.

Correct Answer: A

QUESTION 2

How can a user with the short name `anna` exclude the `/Users/anna/Downloads/` folder from Time Machine backups?

- A. Open Time Machine, choose Preferences from the Time Machine menu, click the Exclusions tab, click the Add (+) button, navigate to the `/Users/anna/Downloads/` folder, and click Submit.
- B. Open the Time Machine pane of System Preferences, click Options, and add the `/Users/anna/Downloads/` folder to the list of excluded items.
- C. Control-click the `anna` account's Downloads folder in the Finder, click the Sharing and Permissions disclosure button, click the Add (+) button, add the Time Machine user to the list of users, and set the Time Machine user's access to "No Access."
- D. In Terminal, execute the command `sudo defaults write /Library/Preferences/com.apple.TimeMachine excludedFolders -array-add /Users/anna/Downloads`.

Correct Answer: B

QUESTION 3

Review the screenshot of part of a Network Utility window, and then answer the question below.

Which statement accurately interprets the Network Utility Lookup results shown above?

- A. A forward lookup of `mainserver.pretendco.com` returned the IP address `10.1.0.1`.
- B. A reverse lookup of `mainserver.pretendco.com` returned the IP address `10.1.0.1`.
- C. A reverse lookup of `10.1.0.1` returned the name `mainserver.pretendco.com`.
- D. The DNS server for `mainserver.pretendco.com` is `pretendco.com`.

Correct Answer: B



QUESTION 4

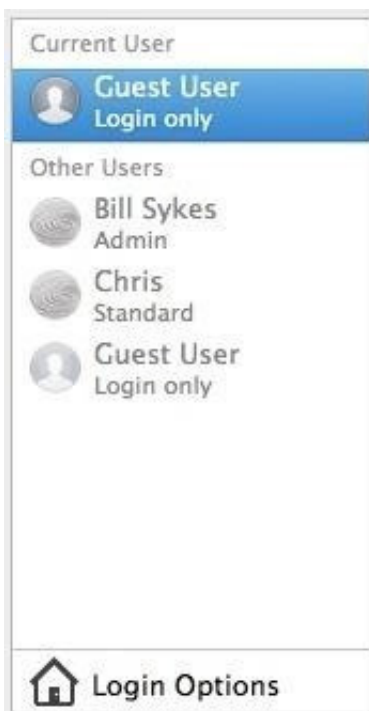
Standard is the default account type; administrative users can make changes to the system; a guest user doesn't require a password; sharing-only users can access only shared files; and the root user has unlimited access to any file or folder in the system.

- A. What does OS X use bundles or packages for?
- B. What are the advantages of code signing?
- C. What are some of the common file flags used by OS X?
- D. What are the five types of user accounts in OS X? How are they different?

Correct Answer: D

QUESTION 5

Review the screenshot of the My Account pane of Users and Groups preferences, and then answer the question below.



An OS X Mountain Lion computer has three local users configured as shown above. Bill Sykes has lost the password to his account. Which procedure will let you reset his password?

- A. Log in as Bill Sykes using the root password, open Users and Groups preferences, and then reset his password.
- B. Restart the Mac from the OS X Recovery partition, open Terminal from the Utilities menu, type `resetpassword` and press Return to open the Reset Password utility, and then reset his password.
- C. Log in as Chris, open Directory preferences and enable the root user, then authenticate as the root user in Users and Groups preferences, and then reset Bill Sykes's password.
- D. Log in as Chris, open Reset Password from the Utilities folder, and then reset Bill Sykes's password.



Correct Answer: B

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