



# ACP-520<sup>Q&As</sup>

Atlassian Cloud Organization Admin Certification

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## QUESTION 1

Your Cloud organization has the following:

- . 2 production instances of Jira Software
- . 2 production instances of Confluence

What else does your organization definitely have?

- A. at least 2 sites
- B. at least 1 verified domain
- C. exactly 4 landing products
- D. at least 1 Premium subscription plan
- E. at least 2 sandboxes

Correct Answer: A

An Atlassian Cloud organization can have one or more sites, each containing one instance of each product<sup>1</sup>. A site has its own URL and administration settings<sup>2</sup>. Since your organization has two instances of Jira Software and two instances of Confluence, it must have at least two sites to host them. For example, one site could have the URL `acme.atlassian.net` and contain Jira Software and Confluence, while another site could have the URL `acme-dev.atlassian.net` and contain another instance of Jira Software and Confluence. The other options are not necessarily true for your organization. Having multiple sites does not imply that you have verified your domain, which is a process that allows you to manage the Atlassian accounts of your users and apply security policies to them<sup>3</sup>. You may or may not have verified your domain, depending on whether you have access to your domain's DNS or HTTPS settings. Verifying your domain is not required to use Atlassian cloud products. A landing product is the product that your users see first when they log in to your site<sup>4</sup>. You can only set the landing product to Jira or Confluence. Therefore, you cannot have exactly four landing products, as you can only have one landing product per site. You may have two landing products if you set one for each site, or you may have none if you do not set any. A Premium subscription plan is a plan that offers advanced features, unlimited storage, 99.9% uptime SLA, and 24/7 Premium support for Jira Software, Confluence, Jira Service Management, and Jira Work Management<sup>5</sup>. You may or may not have a Premium subscription plan for your products, depending on your needs and budget. Having multiple sites or products does not automatically mean that you have a Premium subscription plan. A sandbox is an isolated environment where you can test and experiment before making changes to production<sup>6</sup>. A sandbox is available for Jira Software, Jira Service Management, and Confluence with Premium and Enterprise plans<sup>6</sup>. You may or may not have sandboxes for your products, depending on whether you have a Premium or Enterprise plan and whether you have created a sandbox from your organization. Having multiple sites or products does not automatically mean that you have sandboxes. References : Understand Atlassian sites and organizations What is an Atlassian organization? Verify a domain to manage accounts Set your site's landing product Atlassian Cloud Premium Manage product sandboxes


## QUESTION 2

You received the access request shown below.





## Review access request





**Monica** NEW TO SITE  
monica@woozelmania.com

### Request details

Requested by	 <b>Blair Customer</b> A user on your site
Product	 <b>Confluence</b> Approve to grant access to all unrestricted content
Reason	<b>Needs to access Confluence</b>
Date	<b>9 Jan 2023</b>

- A. Monica is granted access to Confluence only.
- B. Monica is added to multiple product access groups.
- C. Monica is not granted any Product Admin roles.
- D. Monica is added to only one default group.
- E. Monica is granted the User role for Confluence.

Correct Answer: E

This is because the access request shown in the image is for Confluence and the reason stated is "Needs to access Confluence". Hence, Monica is granted the User role for Confluence, which allows her to view and edit pages and spaces in Confluence. She is not granted access to any other products or any Product Admin roles, which require higher permissions. She is also added to only one default group, which is the confluence-users group, unless the site admin has changed the default group for Confluence. References = [Approve or deny product access requests], [Manage product access]

### QUESTION 3

Your organization only has Jira Software.

You are viewing a list of names under Directory > Users.

The status for Jim shows as "Invited".

Which statement is definitely true?

- A. Jim has an Atlassian account.
- B. Jim can be granted the org admin role.



- C. Jim belongs to at least one group.
- D. Jim was invited by an org admin.
- E. Jim's email address has been verified.

Correct Answer: A

When a user is invited to join a product or site, they automatically get an Atlassian account. The status "Invited" means that the user has not accepted the invitation yet, but they already have an account created for them.

References:

Accept the invitation to join your service project team Customer is not receiving invitation emails when invited to a Service Management project

#### QUESTION 4

Your organization only has Jira Software and Jira Work Management. Your directory lists the following users.

User	Status	Product(s)	More information
Anne	Active	none	Last active a week ago.
Bob	Invited	none	Never logged in.
Clyde	Invited	1 product	Never logged in.
Derek	Invited	2 products	Invitation email not sent.
Earl	Invited	1 product	Invitation email sent to wrong email address.
Francis	Suspended	2 products	Last active today.

How many of these users are considered billable?

- A. 1 user
- B. 2 users
- C. 3 users
- D. 4 users
- E. 5 users
- F. 6 users

Correct Answer: E

Users who have access to at least one product are considered billable. In this case, Clyde, Derek, Earl, Francis, and Anne are billable users. Bob is not billable because he has not accepted the invitation to join the organization.

References = [Manage users and user tiers] and [Control how users get access to products]

#### QUESTION 5



A Cloud organization has two sites and products as shown.

Site	Products
Alpha	Jira Software
Beta	Jira Software Jira Service Management

Which statement is definitely true?

- A. Both sites are on the same pricing plan for Jira Software.
- B. Both sites have the same users for Jira Software.
- C. Both sites have the same product admins.
- D. Both sites have the same org admins.
- E. Both sites have the same default groups.

Correct Answer: D

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