



ACP-520^{Q&As}

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QUESTION 1

You received the access request shown below.



Review access request





Monica NEW TO SITE
monica@woozelmania.com

Request details

| | |
|--------------|--|
| Requested by |  Blair Customer A user on your site |
| Product |  Confluence Approve to grant access to all unrestricted content |
| Reason | Needs to access Confluence |
| Date | 9 Jan 2023 |

- A. Monica is granted access to Confluence only.
- B. Monica is added to multiple product access groups.
- C. Monica is not granted any Product Admin roles.
- D. Monica is added to only one default group.
- E. Monica is granted the User role for Confluence.

Correct Answer: E

This is because the access request shown in the image is for Confluence and the reason stated is "Needs to access Confluence". Hence, Monica is granted the User role for Confluence, which allows her to view and edit pages and spaces in Confluence. She is not granted access to any other products or any Product Admin roles, which require higher permissions. She is also added to only one default group, which is the confluence-users group, unless the site admin has changed the default group for Confluence. References = [Approve or deny product access requests], [Manage product access]

QUESTION 2

You are looking at the Jira Service Management product page on the "beta" site.

On this page, product access to Jira Service Management is granted to three groups, as shown.



| Group | Members | Default group | Product roles |
|-----------------------------------|---------|---------------|---------------|
| jira-servicemanagement-users-beta | 7 | ✓ | User |
| hr-managers | 0 | ✓ | User |
| site-admins | 2 | | User |

Which action can the org admin perform on this page?

- A. Update "jira-servicemanagement-users-beta" so it is not a default group.
- B. Remove "hr-managers" from the product.
- C. Remove "jira-servicemanagement-users-beta" from the product.
- D. Make "site-admins" a default group.
- E. Delete "hr-managers" group.

Correct Answer: C

The org admin can remove a group from a product, but they cannot update or delete a group, or make a group a default group.

References:

[How to prepare for ACP-520 Atlassian Cloud Organization Admin Learn about Atlassian organizations](#)

QUESTION 3

Your products appear as shown.

| | Plan | Users |
|-------------------------|----------|-------|
| Confluence | Premium | 10 |
| Jira Software | Standard | 11 |
| Jira Service Management | Standard | 3 |
| Jira Work Management | Free | 1 |
| Jira Administration | | |

You have a sandbox for Confluence.

How many additional sandboxes does your organization have?

- A. 0 additional sandboxes
- B. 1 additional sandbox
- C. 2 additional sandboxes
- D. 3 additional sandboxes
- E. 4 additional sandboxes



Correct Answer: A

Currently, you can only create one sandbox for each linked product¹. Since you have only two products (Jira Software and Confluence), and you already have a sandbox for Confluence, you cannot create any more sandboxes for your organization.

References: Manage product sandboxes

QUESTION 4

Which statement is true about managed accounts in an organization?

- A. They come from verified domains.
- B. They must have product access.
- C. They come from approved domains.
- D. They have verified email addresses.
- E. They are all billable users.

Correct Answer: A

Managed accounts are accounts with an email address that you have claimed from your verified domain¹. Verifying a domain proves that you own it and allows you to manage the accounts associated with it². Managed accounts do not necessarily have product access, verified email addresses, or billable status.

References:

What are managed accounts?

Verify a domain to manage accounts

QUESTION 5

You are viewing a list of names under Directory > Users.

The status for Rolf shows as "Active".

Which statement is definitely true?

- A. Rolf belongs to at least one group.
- B. Rolf's access has not been suspended.
- C. Rolf has a managed account.
- D. Rolf accessed your site within the past 24 hours.
- E. Rolf has access to at least one product.



Correct Answer: B

The status "Active" means that the user has an active account and can access the products they have been granted access to. It does not imply anything about the user's group membership, account type, last login time, or product access.

References:

Manage users in your organization

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