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QUESTION 1

Ahmed, a new org admin, made a change to organization settings that caused a problem in Jira Software.

When users respond to notifications, the replies are no longer being sent to "support@acme.com" but instead to "jira@acme.atlassian.net".

What change did Ahmed make?

- A. removed an email domain
- B. removed an approved domain
- C. changed Jira Software product access
- D. removed a Jira product admin
- E. updated the Jira Software product URL

Correct Answer: E

Updating the product URL changes the email address from which notifications are sent and received. Ahmed should have configured the sender email address for the Jira Software project to use the custom email address "support@acme.com". References: Configure email notifications, Update a product URL to a new URL

QUESTION 2

You are viewing a list of names under Directory > Users.

The status for Rolf shows as "Active".

Which statement is definitely true?

- A. Rolf belongs to at least one group.
- B. Rolf's access has not been suspended.
- C. Rolf has a managed account.
- D. Rolf accessed your site within the past 24 hours.
- E. Rolf has access to at least one product.

Correct Answer: B

The status "Active" means that the user has an active account and can access the products they have been granted access to. It does not imply anything about the user's group membership, account type, last login time, or product access.

References:

Manage users in your organization



QUESTION 3

You went to the pricing page for one of the Cloud products and started a site with a Premium subscription trial to that product.

You used your work email address, "trainer@malamute.edu".

What was definitely created?

- A. "site-admins" group
- B. sandbox
- C. Preview track
- D. Jira Administration product
- E. "malamute.edu" approved domain

Correct Answer: A


When you start a site with a Premium subscription trial to a Cloud product, you automatically create a "site-admins" group that contains your account as the only member. The "site-admins" group has the site admin role, which allows you to manage the site settings, products, users, and groups. You can also add other users to the "site-admins" group if you want to delegate some of the site administration tasks. References = Create and update groups and Manage site-level permissions

QUESTION 4

You received the access request shown below.



Review access request





Monica NEW TO SITE
monica@woozelmania.com

Request details

Requested by	 Blair Customer A user on your site
Product	 Confluence Approve to grant access to all unrestricted content
Reason	Needs to access Confluence
Date	9 Jan 2023



- A. Monica is granted access to Confluence only.
- B. Monica is added to multiple product access groups.
- C. Monica is not granted any Product Admin roles.
- D. Monica is added to only one default group.
- E. Monica is granted the User role for Confluence.

Correct Answer: E

This is because the access request shown in the image is for Confluence and the reason stated is "Needs to access Confluence". Hence, Monica is granted the User role for Confluence, which allows her to view and edit pages and spaces in Confluence. She is not granted access to any other products or any Product Admin roles, which require higher permissions. She is also added to only one default group, which is the confluence-users group, unless the site admin has changed the default group for Confluence. References = [Approve or deny product access requests], [Manage product access]

QUESTION 5

Your organization only has Jira Software.

You are viewing a list of names under Directory > Users.

The status for Jim shows as "Invited".

Which statement is definitely true?

- A. Jim has an Atlassian account.
- B. Jim can be granted the org admin role.
- C. Jim belongs to at least one group.
- D. Jim was invited by an org admin.
- E. Jim's email address has been verified.

Correct Answer: A

When a user is invited to join a product or site, they automatically get an Atlassian account. The status "Invited" means that the user has not accepted the invitation yet, but they already have an account created for them.

References:

Accept the invitation to join your service project team Customer is not receiving invitation emails when invited to a Service Management project