



# ACP-520<sup>Q&As</sup>

Atlassian Cloud Organization Admin Certification

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### QUESTION 1

Your organization has multiple products. You need a count of billable users only for Jira Software, which is on a monthly subscription of the Standard plan on your

site "acme.atlassian.net".

Where can you find this information?

- A. Directory > Users > Total users
- B. Directory > Managed accounts > Total
- C. Directory > Users > Active users
- D. Groups > "jira-software-users-acme" > Members
- E. Billing > Jira Software "acme.atlassian.net" > Users

Correct Answer: E

The Billing page shows you the number of billable users for each product on your site, as well as the user tier and the monthly cost. You can filter by product and site to see the specific details for Jira Software on "acme.atlassian.net".

References:

How to prepare for ACP-520: Atlassian Cloud Organization Admin Certification, section "Manage product subscriptions and billing" Manage your bill for Standard and Premium plans, subsection "View your bill"

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### QUESTION 2

Previously, your company had two Cloud organizations as shown.

Organization	Products
Original	Jira Software, Confluence
Destination	Jira Software

Just now, all products from Original were transferred to Destination. Afterward, Original was deleted. How does Jira Software appear on the Overview page of the Destination organization?

- A. as two products under the Destination URL only
- B. as a single product under the Original URL
- C. as a single product under the Destination URL
- D. as two products under the Original URL and Destination URL

Correct Answer: C

After the products from Original were transferred to Destination, Jira Software will appear as a single product under the



Destination URL. This is because the Original organization was deleted, so there is no longer a separate URL for it.

References:

How to prepare for ACP-520: Atlassian Cloud Organization Admin Certification, section "Manage multiple sites and products"

Transfer products to another organization, subsection "What happens after you transfer products?"

### QUESTION 3

You are looking at the Jira Service Management product page on the "beta" site.

On this page, product access to Jira Service Management is granted to three groups, as shown.

Group	Members	Default group	Product roles
jira-servicemanagement-users-beta	7	✓	User
hr-managers	0	✓	User
site-admins	2		User

Which action can the org admin perform on this page?

- A. Update "jira-servicemanagement-users-beta" so it is not a default group.
- B. Remove "hr-managers" from the product.
- C. Remove "jira-servicemanagement-users-beta" from the product.
- D. Make "site-admins" a default group.
- E. Delete "hr-managers" group.

Correct Answer: C

The org admin can remove a group from a product, but they cannot update or delete a group, or make a group a default group.

References:

How to prepare for ACP-520 Atlassian Cloud Organization Admin Learn about Atlassian organizations

### QUESTION 4

You went to the Jira Software product pricing page in order to sign up for a new Atlassian site.

Which statement is true?

- A. You must be logged into an Atlassian account.
- B. You must use an email address from a non-public domain.



- C. You must enter billing information.
- D. You must already have an empty Atlassian organization.
- E. You must enter payment details.

Correct Answer: B

When you go to the Jira Software product pricing page, you can sign up for a new Atlassian site by clicking the Try it free button. You will be asked to enter your email address and choose a site name and URL. However, you must use an email address from a non-public domain, such as your company or organization domain. You cannot use an email address from a public domain, such as Gmail or Yahoo, because they are not allowed for security reasons<sup>12</sup>  
References = Sign up for an Atlassian Cloud site, Atlassian Cloud site and organization domains

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#### QUESTION 5

Which statement is true about groups?

- A. Groups can provide access to multiple products.
- B. Groups can provide access to multiple organizations.
- C. Groups must contain at least one member.
- D. Groups must provide product access.
- E. Groups can be suspended and deleted.

Correct Answer: A

Groups are used to manage users with your organization who need the same permissions or restrictions. You can assign groups to one or more products within your organization, such as Jira Software, Confluence, or Bitbucket<sup>1</sup>.  
References: Manage groups, Create and update groups

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