



APPLE-DEVICE-SUPPORT^{Q&As}

Apple Device Support Exam (SUP-2024)

**Pass Apple APPLE-DEVICE-SUPPORT Exam with
100% Guarantee**

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/apple-device-support.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Apple
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

You're ready to transfer a sysdiagnose from your iPad to your Mac.

Where in System Settings can you locate the log file on iPad?

- A. Logging > Debug Logging
- B. General > Analytics and Improvements > Analytics Data
- C. Privacy and Security > Analytics and Improvements > Analytics Data
- D. Analytics > Analytics Data

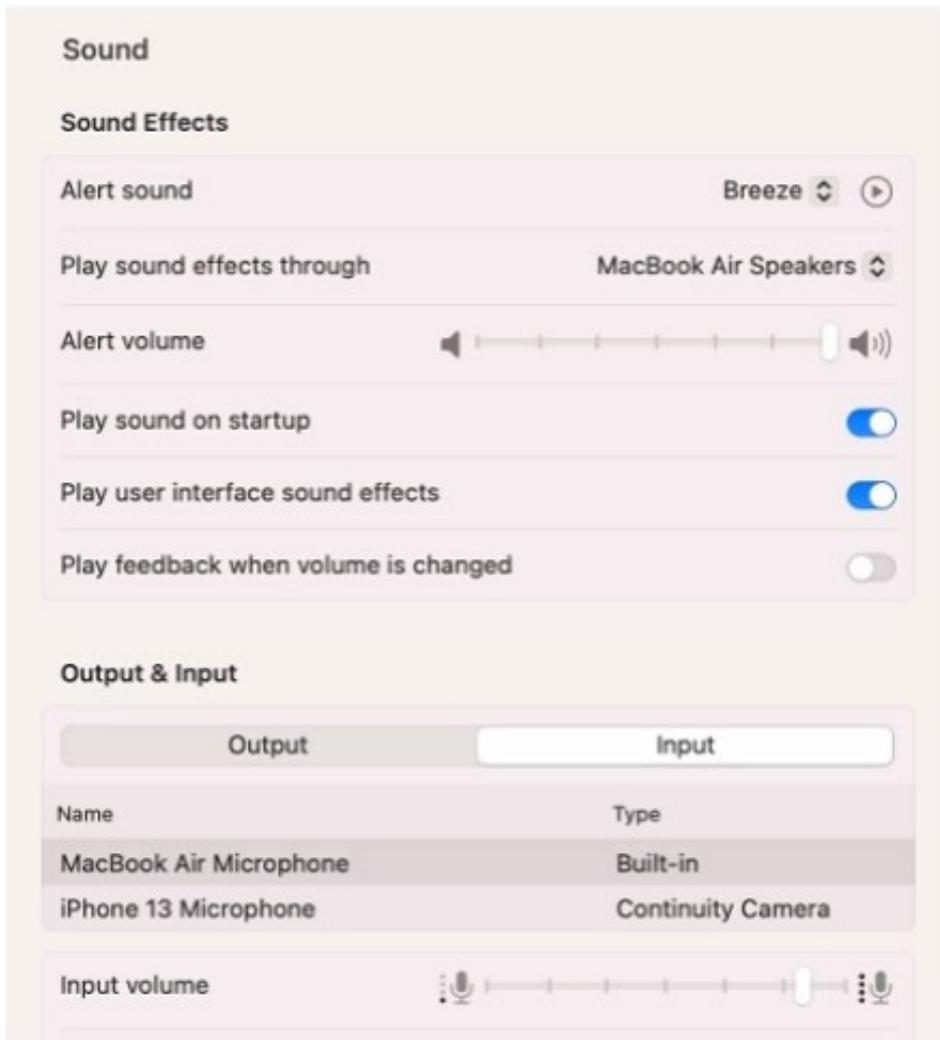
Correct Answer: C

Explanation: Sysdiagnose is a tool that extracts information from iOS or iPadOS devices and captures it in a log file. You can use sysdiagnose to troubleshoot general issues or report them to AppleCare. To run sysdiagnose, you can either press and hold both volume buttons and the side or top button on iPad for 1 to 1.5 seconds, or use AssistiveTouch to select Analytics from the Top Level Menu. After sysdiagnose finishes, you can find the log file in Settings > Privacy and Security > Analytics and Improvements > Analytics Data. The log file name starts with "sysdiagnose" and includes the date and time of the capture. You can then transfer the log file to your Mac via AirDrop or USB. References: = Using Sysdiagnose to Troubleshoot iOS or iPadOS; Gathering a Sysdiagnose from an iPadOS or iOS device; Apple Device Support Exam Prep Guide, page 10.

QUESTION 2

Scenario

You're trying to connect a podcasting microphone to your MacBook Air. You're using the Apple USB-C Digital AV Multiport Adapter connected to a standard USB A to B cable that connects to the microphone. You open Sound in System Settings and click the input tab. but the microphone doesn't appear in the sound input device list.



What should you use to verify that your Mac has successfully connected to the microphone?

- A. The microphone's power light
- B. VoiceOver Utility > Sound > Input Device > USB CODEC
- C. System Information > Hardware > USB
- D. The device driver settings

Correct Answer: C

Explanation: To verify that your Mac has successfully connected to the microphone, you should use the System Information app to check the USB devices connected to your Mac. The System Information app provides detailed information about your Mac hardware, software, and devices. You can access the System Information app by choosing Apple menu > About This Mac, then clicking System Report. In the System Information window, select Hardware > USB from the sidebar. You should see your microphone listed under the USB Device Tree, along with its product ID, vendor ID, speed, and other details. If you don't see your microphone, try disconnecting and reconnecting it, or using a different USB port or cable. References: How to use System Information on your Mac - Apple Support, USB-C Digital AV Multiport Adapter - Apple



QUESTION 3

Which Wireless Diagnostics window should you use to see a live view of current Wi-Fi signal strength, quality, and rate?

- A. Logs
- B. Diagnostics
- C. Performance
- D. Monitor

Correct Answer: C

Explanation: The Performance window in Wireless Diagnostics shows a live view of the current Wi-Fi signal strength, quality, and rate. It also displays a graph of the signal-to-noise ratio (SNR) over time, which can help you identify sources of interference or other problems with your Wi-Fi connection. The Performance window can be accessed by opening Wireless Diagnostics from the Spotlight menu, clicking Window on the menu bar, and selecting Performance. References: Apple Support: Use Wireless Diagnostics on your Mac, How to determine Wi-Fi signal strength on Windows 10

QUESTION 4

After Krista installed some new apps, her Mac became slow and unresponsive. She asks if you can help resolve the issue. Which resource should you use to examine processes running on Krista's Mac and check how they're affecting its performance?

- A. Console
- B. Diagnostic Reporting
- C. Activity Monitor
- D. System Information

Correct Answer: C

Explanation: Activity Monitor is an app that shows information about the processes running on your Mac, including how much CPU, memory, disk, network, and energy they use. You can use Activity Monitor to identify and quit processes that are slowing down your Mac or causing other issues. You can also view graphs and statistics of your Mac's performance and activity. To open Activity Monitor, go to Applications > Utilities, or use Spotlight to search for it. You can then select a process and click the Info button to see more details, or click the X button to quit the process. You can also sort the processes by different columns, such as CPU, Memory, or Energy, to see which ones are using the most resources. You can also choose different tabs to see different types of processes, such as CPU, Memory, Disk, Network, or Cache. Activity Monitor is a useful tool for troubleshooting performance issues on your Mac and optimizing its efficiency. References: Use Activity Monitor on your Mac, How to see all the running programs on your Mac, How to See Which Program Is Using All Your CPU on Mac, How to track and kill processes on your Mac

QUESTION 5



Select two responses.

Which two ways can you use to reset a FileVault password on a Mac?

- A. Authenticator app
- B. Using a trusted device
- C. Recovery key
- D. SMS verification code
- E. iCloud account and password

Correct Answer: CE

Explanation: FileVault is a feature that encrypts the data on your Mac's startup disk, making it more secure. To unlock your Mac, you need to enter your account password or a recovery key. A recovery key is a 28-character code that is generated when you turn on FileVault. You can choose to store it in iCloud or write it down and keep it in a safe place. An iCloud account and password can also be used to reset your FileVault password, if you enabled this option when you turned on FileVault. The other options, authenticator app, using a trusted device, and SMS verification code, are not valid ways to reset a FileVault password on a Mac. References: 1 Use FileVault to encrypt the startup disk on your Mac Apple Support 2 Reset a macOS User Password - Kandji 3 How to unlock your Mac with its Recovery Key and FileVault active - Macworld

[Latest APPLE-DEVICE-SUPPORT Dumps](#)

[APPLE-DEVICE-SUPPORT Practice Test](#)

[APPLE-DEVICE-SUPPORT Exam Questions](#)