



# APPLE-DEVICE-SUPPORT<sup>Q&As</sup>

Apple Device Support Exam (SUP-2024)





**Pass Apple APPLE-DEVICE-SUPPORT Exam with  
100% Guarantee**

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/apple-device-support.html>

100% Passing Guarantee  
100% Money Back Assurance

Following Questions and Answers are all new published by Apple  
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





### QUESTION 1

Select three responses.

Which three conditions might require you to enter your passcode instead of using Face ID?

- A. The passcode has been entered incorrectly 5 times.
- B. The device was in sleep for more than 8 hours.
- C. The device has just been turned on or restarted.
- D. The passcode hasn't been used to unlock the device in the last six and a half days and Face ID hasn't unlocked the device in the last 4 hours.
- E. The device hasn't been unlocked for more than 48 hours.

Correct Answer: CDE

Explanation: Face ID is a biometric authentication method that allows you to securely unlock your iPhone or iPad, authenticate purchases, sign in to apps, and more, all with just a glance. However, there are situations where Face ID is not

permitted and you need to enter your passcode instead. According to the Apple Device Support Reference Materials<sup>1</sup>, these situations include:

The device has just been turned on or restarted.

The user hasn't used their passcode or password to unlock their device for 156 hours (six and a half days), and the user hasn't used a biometric to unlock their device in 4 hours.

The device hasn't been unlocked for more than 48 hours.

Therefore, the correct answer is C, D, and E.

References:

Face ID, Touch ID, passcodes, and passwords

---

### QUESTION 2

You want to protect your Mac from unwanted contacts from other computers.

Which action should you take to protect your Mac while it's connected to the internet?

- A. Go to System Settings > Privacy and Security > Lockdown Mode, then click Turn On.
- B. Go to System Settings > Network > Firewall, then turn on Firewall.
- C. Go to Safari Settings > Privacy, then enable Hide IP address from trackers.
- D. Go to Safari Settings > Privacy, then enable Prevent cross-site tracking.



Correct Answer: B

Explanation: This is the correct answer because turning on the firewall is the best way to protect your Mac from unwanted contacts from other computers when you are connected to the internet or a network. A firewall is a software or hardware system that blocks unauthorized access to your Mac by filtering the incoming and outgoing network traffic. The firewall can prevent hackers, malware, or other threats from accessing your Mac or stealing your data. You can also customize the firewall settings to allow or block specific apps and services from communicating through the firewall. To turn on the firewall on your Mac, you need to go to System Settings > Network > Firewall, and click the Turn On Firewall button. You can also click the Firewall Options button to see more settings and options. References: Block connections to your Mac with a firewall - Apple Support, A Practical Guide to Securing Your Mac | Reviews by Wirecutter

### QUESTION 3

How many times can you enter your iPhone passcode wrong before your account is disabled?

- A. Five
- B. Ten
- C. Three
- D. Six

Correct Answer: B

Explanation: You can enter your iPhone passcode wrong up to ten times before your account is disabled. After six failed attempts, your iPhone will be disabled for one minute. After seven attempts, it will be disabled for five minutes. After eight attempts, it will be disabled for 15 minutes. After nine attempts, it will be disabled for 60 minutes. After ten attempts, it will be disabled until you connect it to a computer and restore it using iTunes or Finder<sup>12</sup>. References: = If you forgot your iPhone passcode - Apple Support; What to do when your iPhone is disabled | Tom's Guide.

### QUESTION 4

Match the user types on the left to the descriptions on the right by dragging the responses to the correct target areas. Responses may be used once, more than once, or not at all.

Select and Place:



Group	Answer Area
Guest	A special account with which anyone with physical access to a Mac can log in
Standard	An account with which you can share files with someone on a different computer, but not log in to a Mac
Sharing Only	A user account that can perform tasks that require greater privileges than an administrator user account
Administrator	A user account that can add and manage other users, install apps, and change settings that affect all users on a Mac
System Administrator (root)	A user account that has full control over its own home folder and can install apps in it and has read access to most items, preferences, and apps

Correct Answer:

Group	Answer Area
Guest	A special account with which anyone with physical access to a Mac can log in
Sharing Only	An account with which you can share files with someone on a different computer, but not log in to a Mac
System Administrator (root)	A user account that can perform tasks that require greater privileges than an administrator user account
Administrator	A user account that can add and manage other users, install apps, and change settings that affect all users on a Mac
Standard	A user account that has full control over its own home folder and can install apps in it and has read access to most items, preferences, and apps

### QUESTION 5

What does Find My use to locate lost or missing devices?

A. Bluetooth



- B. Cellular Data
- C. Built in trackers
- D. Wi-Fi

Correct Answer: A

Explanation: Find My uses Bluetooth signals from nearby Apple devices to locate lost or missing devices, even when they're offline. This feature is called Find My network, and it creates a secure and anonymous network of hundreds of millions of Apple devices that can help find each other. When you mark your device as lost, it sends out a secure Bluetooth beacon that can be detected by other Apple devices nearby. Those devices relay the location of your device to iCloud so you can see it on a map. Find My network respects your privacy and does not reveal any personal information or location data to anyone. Find My also uses Wi-Fi and cellular data to locate devices that are online and have Location Services enabled. References: Find My network overview - Apple Support, Locate a device in Find My on iPhone - Apple Support

[APPLE-DEVICE-SUPPORT VCE Dumps](#)   [APPLE-DEVICE-SUPPORT Exam Questions](#)   [APPLE-DEVICE-SUPPORT Braindumps](#)