

APPLE-DEVICE-SUPPORT^{Q&As}

Apple Device Support Exam (SUP-2024)

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QUESTION 1

Select the setting in the sidebar that you should use to turn on FileVault.

Hot Area:

Andre Lorico Apple ID Wi-Fi Bluetooth Metwork	Andre Lorico andre.loric0@icloud.com	
Notifications	Name, Phone, Email	>
Sound	Decement & Security	
S Focus	D Password a Security	<u></u>
Screen Time	Payment & Shipping	>
😥 General	iCloud	>
O Appearance		
Accessibility	A Media & Purchases	>
Control Center	Set Up	>
💽 Siri & Spotlight		
Privacy & Security	Devices	
E Desktop & Dock	Virtual Reality Air Force	
🔅 Displays	This MacBook Air	>
😳 Wallpaper		
Screen Saver	Sign Out About Apple ID & Privacy	?
Battery		
Lock Screen		
Touch ID & Password		
😕 Users & Groups		
Passwords		
Internet Accounts		
📢 Game Center		
Wallet & Apple Pay		
E Keyboard		
Trackpad		
Printers & Scanners		

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Correct Answer:

Andre Lorico Apple ID WI-FI Bluetooth Wetwork	Andre L andre.loric0@	Lorico Dicloud.com
Notifications	Name, Phone, Email	>
Sound	Descuerd & Conucity	
S Focus	Password & Security	
Screen Time	Payment & Shipping	>
6 General	iCloud	>
O Appearance		
Accessibility	📐 Media & Purchases	>
Control Center	E Family Sharing	Set Up >
Siri & Spotlight		
🕑 Privacy & Security 🔽	Devices	
E Desktop & Dock	Virtual Deality Air Force	
🔛 Displays	This MacBook Air	>
👸 Wallpaper		
Screen Saver	Sign Out	About Apple ID & Privacy ?
Battery		
Lock Screen		
Touch ID & Password		
😕 Users & Groups		
Passwords		
Internet Accounts		
🥦 Game Center		
Wallet & Apple Pay		
E Keyboard		
Trackpad		
Printers & Scanners		

On your Mac, choose Apple menu > System Settings, click Privacy and Security in the sidebar, then click FileVault on the right. (You may need to scroll down.) Click Turn On. You might be asked to enter your password.

QUESTION 2



Select Three.

When do you need your Passcode to Enable Face ID?

- A. You updated your phone.
- B. After five attempts to recognize a face unsuccessfully.
- C. You haven\\'t unlocked the phone using a passcode for more tha hasn\\'t been used in the last 4 hours.
- D. Your phone has been in sleep mode for the last 8 hours.
- E. You haven\\'t unlocked your phone in more than 2 days.

Correct Answer: ABE

Explanation: According to the Apple Device Support Reference Materials, you need your passcode to enable Face ID when:

You have just turned on or restarted your device by force restart or automatically after an OTA software update1.

Your device has failed to match a face for 5 times1. You haven\\'t unlocked your device for more than 48 hours1. The other two options, C and D, are not correct because they are based on incorrect or incomplete information. The correct

condition for option C is that the passcode hasn\\'t been used to unlock the device in the last six and a half days and Face ID hasn\\'t unlocked the device in the last 4 hours1. The correct condition for option D is that your device has received a

remote lock command1. References: 1: Use Face ID on your iPhone or iPad Pro - Apple Support, Section "Require a passcode".

QUESTION 3

How many fingerprints can you register to a single user on your Mac?

A. Three

- B. One
- C. Five
- D. Ten

Correct Answer: A

You can register up to three fingerprints per user account on your Mac, with a total of five fingerprints across accounts. To add or delete fingerprints, you need to go to Settings > General > Profile and Device Management and click on Add Fingerprint or Delete Fingerprint. You can also choose which options you want to use with Touch ID, such as unlocking your Mac, making purchases, or using Apple Pay. References: How to use Touch ID on MacBook Air or MacBook Pro | iMore Add or delete fingerprints on your Mac - Apple Support How To Set Up Fingerprints on Your MacBook and Use Touch ID

QUESTION 4



What MUST you do before you reach the macOS Recovery options when your Mac with Apple silicon has FileVault or Activation Lock turned on?

- A. Access the Startup Security Utility and enter the administrator\\'s six-digit passcode to unlock the system.
- B. Enter the FileVault recovery key, then select an administrator user account.
- C. Log in using the administrator\\'s Apple ID and two-factor authentication.
- D. Select one of the displayed administrator accounts, then provide the account\\'s password.

Correct Answer: D

Before you can access the macOS Recovery options on a Mac with Apple silicon that has FileVault or Activation Lock turned on, you must first authenticate as an administrator. This is because FileVault and Activation Lock are security features that encrypt your data and prevent unauthorized access to your Mac. To authenticate as an administrator, you need to select one of the displayed administrator accounts on the startup options screen, then enter the account\\'s password. This will unlock the system and allow you to use the macOS Recovery apps and utilities. The other options are not correct. You do not need to access the Startup Security Utility or enter the FileVault recovery key or the Apple ID and two- factor authentication to reach the macOS Recovery options. References: Use macOS Recovery on a Mac with Apple silicon - Apple Support, How to Enter macOS Recovery on an Apple Silicon Mac - MUO

QUESTION 5

How many fingerprints can you enroll on iPad Air (4th generation)?

A. Two

B. Ten

C. Three

D. Five

Correct Answer: D

Explanation: You can enroll up to five fingerprints on iPad Air (4th generation) using Touch ID. Touch ID is a feature that allows you to securely and conveniently unlock your iPad, authorize purchases and payments, and sign in to many thirdparty apps. You can add multiple fingerprints (both of your thumbs and forefingers, for example) or register multiple reads of the same finger to provide even more data from a variety of angles. References: = Apple - Support - Manuals, Set up Touch ID on iPad; iPad Air: How to set up and use Apple\\'s new Touch ID fingerprint sensor.

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