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QUESTION 1

Which statute is considered part of U.S. federal privacy law?

- A. The Fair Credit Reporting Act.
- B. SB 1386.
- C. The Personal Information Protection and Electronic Documents Act.
- D. The e-Privacy Directive.

Correct Answer: A

QUESTION 2

Otto is preparing a report to his Board of Directors at Filtration Station, where he is responsible for the privacy program. Filtration Station is a U.S. company that sells filters and tubing products to pharmaceutical companies for research use. The company is based in Seattle, Washington, with offices throughout the U.S. and Asia. It sells to business customers across both the U.S. and the Asia-Pacific region. Filtration Station participates in the Cross-Border Privacy Rules system of the APEC Privacy Framework.

Unfortunately, Filtration Station suffered a data breach in the previous quarter. An unknown third party was able to gain access to Filtration Station's network and was able to steal data relating to employees in the company's Human Resources database, which is hosted by a third-party cloud provider based in the U.S. The HR data is encrypted. Filtration Station also uses the third-party cloud provider to host its business marketing contact database. The marketing database was not affected by the data breach. It appears that the data breach was caused when a system administrator at the cloud provider stored the encryption keys with the data itself.

The Board has asked Otto to provide information about the data breach and how updates on new developments in privacy laws and regulations apply to Filtration Station. They are particularly concerned about staying up to date on the various

- A. S. state laws and regulations that have been in the news, especially the California Consumer Privacy Act (CCPA) and breach notification requirements. What can Otto do to most effectively minimize the privacy risks involved in using a cloud provider for the HR data?
- B. Request that the Board sign off in a written document on the choice of cloud provider.
- C. Ensure that the cloud provider abides by the contractual requirements by conducting an on-site audit.
- D. Obtain express consent from employees for storing the HR data in the cloud and keep a record of the employee consents.
- E. Negotiate a Business Associate Agreement with the cloud provider to protect any health-related data employees might share with Filtration Station.

Correct Answer: B

QUESTION 3



When there was a data breach involving customer personal and financial information at a large retail store, the company's directors were shocked. However, Roberta, a privacy analyst at the company and a victim of identity theft herself, was not. Prior to the breach, she had been working on a privacy program report for the executives. How the company shared and handled data across its organization was a major concern. There were neither adequate rules about access to customer information nor

procedures for purging and destroying outdated data. In her research, Roberta had discovered that even low-level employees had access to all of the company's customer data, including financial records, and that the company still had in its possession obsolete customer data going back to the 1980s.

Her report recommended three main reforms. First, permit access on an as-needs-to-know basis. This would mean restricting employees' access to customer information to data that was relevant to the work performed. Second, create a highly secure database for storing customers' financial information (e.g., credit card and bank account numbers) separate from less sensitive information. Third, identify outdated customer information and then develop a process for securely disposing of it.

When the breach occurred, the company's executives called Roberta to a meeting where she presented the recommendations in her report. She explained that the company having a national customer base meant it would have to ensure that it complied with all relevant state breach notification laws. Thanks to Roberta's guidance, the company was able to notify customers quickly and within the specific timeframes set by state breach notification laws.

Soon after, the executives approved the changes to the privacy program that Roberta recommended in her report. The privacy program is far more effective now because of these changes and, also, because privacy and security are now considered the responsibility of every employee.

Based on the problems with the company's privacy security that Roberta identifies, what is the most likely cause of the breach?

- A. Mishandling of information caused by lack of access controls.
- B. Unintended disclosure of information shared with a third party.
- C.
- D. Fraud involving credit card theft at point-of-service terminals.
- E. Lost company property such as a computer or flash drive.

Correct Answer: A

QUESTION 4

Under the Personal Information Protection and Electronic Documents Act (PIPEDA), an organization must maintain a record of every breach of security safeguards involving personal information for a minimum of?

- A. 3 months.
- B. 12 months.
- C. 24 months.
- D. 36 months.

Correct Answer: C



QUESTION 5

Which of the following specifically differentiates between regular personal information and employee-related or work-product information?

- A. The Privacy Act.
- B. The Quebec Act.
- C. British Columbia's Personal Information Protection Act (PIPA).
- D. Personal Information Protection and Electronic Documents Act (PIPEDA).

Correct Answer: D

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