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QUESTION 1

In Ontario, a patient attends an appointment with a physician and reveals information about some new symptoms that she has been experiencing. Based on this information, the physician diagnoses the patient with a condition and prepares the report detailing the applicable history and diagnosis. The report is added to the patient's record. The patient later regrets revealing certain facts and doesn't want anyone else to know about these symptoms or the diagnosis. She acknowledges that the information she provided was correct and does not question the diagnosis.

Which of the following requests would the patient be most successful at pursuing?

- A. That a correction be made to change the diagnosis based on the patient's wishes.
- B. That the information be restricted from disclosure to other health care providers.
- C. That a copy of the record be kept by the patient for disclosure to physicians.
- D. That details of the diagnosis be deleted from the patient's health record.

Correct Answer: B

QUESTION 2

SCENARIO

Please use the following to answer the next QUESTION:

Cheryl is the sole owner of Fitness Coach, Inc., a medium-sized company that helps individuals realize their physical fitness goals through classes, individual instruction, and access to an extensive indoor gym. She has owned the company for ten years and has always been concerned about protecting customer's privacy while maintaining the highest level of service. She is proud that she has built long-lasting customer relationships.

Although Cheryl and her staff have tried to make privacy protection a priority, the company has no formal privacy policy. So Cheryl hired Janice, a privacy professional, to help her develop one.

After an initial assessment, Janice created a first of a new policy. Cheryl read through the draft and was concerned about the many changes the policy would bring throughout the company. For example, the draft policy stipulates that a customer's personal information can only be held for one year after paying for a service such as a session with personal trainer. It also promises that customer information will not be shared with third parties without the written consent of the customer. The wording of these rules worry Cheryl since stored personal information often helps her company to serve her customers, even if there are long pauses between their visits. In addition, there are some third parties that provide crucial services, such as aerobics instructors who teach classes on a contract basis. Having access to customer files and understanding the fitness levels of their students helps instructors to organize their classes.

Janice understood Cheryl's concerns and was already formulating some ideas for revision. She tried to put Cheryl at ease by pointing out that customer data can still be kept, but that it should be classified according to levels of sensitivity. However, Cheryl was skeptical. It seemed that classifying data and treating each type differently would cause undue difficulties in the company's day-to-day operations. Cheryl wants one simple data storage and access system that any employee can access if needed.

Even though the privacy policy was only a draft, she was beginning to see that changes within her company were going to be necessary. She told Janice that she would be more comfortable with implementing the new policy gradually over a



period of several months, one department at a time. She was also interested in a layered approach by creating documents listing applicable parts of the new policy for each department.

What is the best reason for Cheryl to follow Janice's suggestion about classifying customer data?

- A. It will help employees stay better organized
- B. It will help the company meet a federal mandate
- C. It will increase the security of customers' personal information (PI)
- D. It will prevent the company from collecting too much personal information (PI)

Correct Answer: C

QUESTION 3

According to the Voluntary Code of Conduct on the Responsible Development and Management of Advanced Generative AI Systems, signatories commit to doing all of the following EXCEPT?

- A. Contributing to the development and application of AI standards.
- B. Sharing information and best practices of AI governance.
- C. Supporting public awareness and education on AI.
- D. Adopting low-risk uses of AI.

Correct Answer: D

QUESTION 4

The company is based in Seattle, Washington, with offices throughout the U.S. and Asia. It sells to business customers across both the U.S. and the Asia-Pacific region. Filtration Station participates in the Cross-Border Privacy Rules system

of the APEC Privacy Framework.

Unfortunately, Filtration Station suffered a data breach in the previous quarter. An unknown third party was able

to gain access to Filtration Station's network and was able to steal data relating to employees in the company's Human Resources database, which is hosted by a third-party cloud provider based in the U.S. The HR data is encrypted.

Filtration Station also uses the third-party cloud provider to host its business marketing contact database. The marketing database was not affected by the data breach. It appears that the data breach was caused when a system administrator

at the cloud provider stored the encryption keys with the data itself.

The Board has asked Otto to provide information about the data breach and how updates on new developments in



privacy laws and regulations apply to Filtration Station. They are particularly concerned about staying up to date on the various U.S. state laws and regulations that have been in the news, especially the California Consumer Privacy Act (CCPA) and breach notification requirements.

The Board has asked Otto whether the company will need to comply with the new California Consumer Privacy Law (CCPA). What should Otto tell the Board?

- A. That CCPA will apply to the company only after the California Attorney General determines that it will enforce the statute.
- B. That the company is governed by CCPA, but does not need to take any additional steps because it
- C. follows CPBR.
- D. That business contact information could be considered personal information governed by CCPA.
- E. That CCPA only applies to companies based in California, which exempts the company from compliance.

Correct Answer: A

QUESTION 5

Which province requires its government bodies to store and access personal information exclusively in Canada unless additional consent is obtained, or if outside storage is judged necessary?

- A. Nova Scotia
- B. Québec.
- C. Ontario.
- D. Alberta.

Correct Answer: B

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