

### CIS-SPM<sup>Q&As</sup>

Certified Implementation Specialist - Strategic Portfolio Management

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### **QUESTION 1**

If a sub-project and parent project have different project currencies, this property should be set to true for cost roll-ups.

- A. com.snc.project.calculate\_roi
- B. com.snc.project.rollup\_project\_start\_date
- C. com.snc.project.copy.additional\_attributes
- D. com.snc.project.multicurrency.rollup\_if\_different

Correct Answer: D

According to the ServiceNow documentation1, this property controls whether the cost roll-ups are performed when a sub-project and parent project have different project currencies. If this property is set to true, then the system converts the sub-project currency to the parent project currency using the exchange rate table and performs the cost roll-ups. If this property is set to false, then the system does not perform the cost roll-ups for sub-projects with different currencies. https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r\_Properties.html

### **QUESTION 2**

What minimum role is required to assign a time sheet policy to a user?

- A. ppm\_admin.
- B. timecard\_admin.
- C. it\_project\_manager.
- D. It is not possible to assign a time sheet policy to a user.

Correct Answer: B

According to the web search results1, the timecard\_admin role is the minimum role that is required to assign a time sheet policy to a user. A time sheet policy is a rule that controls the creation and operation of time sheets for resources who log time against work items. The timecard\_admin role can create and modify time sheet policies, time sheet groups, and time sheet periods, as well as approve time sheets or submit time cards on behalf of team members. The other options are incorrect because:

A. ppm\_admin: The ppm\_admin role is a higher-level role that can access all Project and Portfolio Management modules and features, but it is not the minimum role required for assigning a time sheet policy to a user.

C. it\_project\_manager: The it\_project\_manager role can create and manage projects, but not assign time sheet policies to users.

D. It is not possible to assign a time sheet policy to a user: This is false, as it is possible to assign a time sheet policy to a user by using the Time Sheet Policy field on the User form.

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le/vancouver-it-business-management/page/product/time-card-management/reference/r\_TimeCardManagementRoles.html

#### **QUESTION 3**

What is the demand workbench used for? Choose 2 answers

- A. Approving demands
- B. Comparing demands with portfolios
- C. Approving ideas
- D. Comparing and prioritizing demands against other demands

Correct Answer: BD

The demand workbench is a feature of ServiceNow Demand Management that allows you to view and assess business demands in a single place. You can use the demand workbench to compare demands with portfolios and see how they align with your strategic goals and objectives. You can also use the demand workbench to compare and prioritize demands against other demands based on their scores, risks, and benefits. You can find more information about the demand workbench in the Product Documentation for ServiceNow.

### **QUESTION 4**

What is the first step in the process when configuring Portfolio Planning to work with ServiceNow?Project Portfolio Management?

- A. Create an alignment integration.
- B. Create custom mapping configurations.
- C. Generate default mapping configurations.
- D. Create personalized portfolio plans.

Correct Answer: C

According to the Portfolio Planning document, the first step in the process when configuring Portfolio Planning to work with ServiceNow Project Portfolio Management is to generate default mapping configurations. This step creates the default mappings between the Portfolio Planning fields and the ServiceNow Project Portfolio Management fields. The other options are not correct, as they are not the first step in the process. Creating an alignment integration is the second step, creating custom mapping configurations is the third step, and creating personalized portfolio plans is the fourth step.

#### **QUESTION 5**

If a lens has four entities, which entity within the lens structure would not have a parent reference?

A. Top-level entity



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- B. Second-level entity
- C. Third-level entity
- D. Bottom entity

Correct Answer: A

According to the ServiceNow documentation1, a lens is a hierarchical structure that consists of entities and relationships. An entity is a data object that represents a business concept, such as a project, a demand, or a resource. A relationship is a link between two entities that defines how they are connected. A lens can have up to four levels of entities, each with a parent reference to the entity above it, except for the top-level entity, which has no parent reference. The top-level entity is the root of the lens and defines its scope and type. For example, a project lens has a project as the top-level entity, and a demand lens has a demand as the top-level entity. https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/it-business-management/concept/c\_Lens.html

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