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QUESTION 1

The color band at the top of the project card in Project Workspace displays what project attribute?

- A. Status
- B. Risk
- C. State
- D. Issues

Correct Answer: A

According to the ServiceNow documentation¹, the color band at the top of the project card in Project Workspace displays the project status. The project status is a calculated field that indicates the health of the project based on the schedule, cost, and scope variance. The color band can be green, yellow, or red, depending on the status value. The other options are incorrect because:

B. Risk: The risk is a potential problem that could affect the project or its outcome. The risk level is displayed as a circle icon on the project card, not as a color band.

C. State: The state is the current phase of the project, such as Draft, Planning, Work in Progress, or Closed. The state is displayed as a text field on the project card, not as a color band.

D. Issues: The issues are the actual problems that affect the project or its outcome. The number of issues is displayed as a badge icon on the project card, not as a color band.

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/concept/c_ProjectWorkspace.html https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/task/t_CreateARisk.html https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_ProjectTable.html https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/task/t_CreateAnIssue.html

QUESTION 2

What is the formula for Committed Utilization?

- A. Assigned Hours/Capacity
- B. (Allocated Hours + Confirmed Hours)/Capacity
- C. Confirmed Hours/Capacity
- D. Allocated Hours/Capacity

Correct Answer: C

QUESTION 3

What is a resource event?



- A. An external event.
- B. A non-scheduled activity impacting capacity.
- C. A block of time that a resource spends on a task.
- D. An event scheduled by a project manager.

Correct Answer: B

A resource event is a non-scheduled activity that affects the availability and capacity of a resource or a group of resources. Examples of resource events are vacations, holidays, training, or sick leave. Resource events can be created by resource managers or resources themselves, and they can be viewed in the resource calendar or the resource workbench. You can find more information about resource events in the Product Documentation for ServiceNow.

QUESTION 4

What is the default table that stores the idea categories that a user can select from when submitting an idea?

- A. dmn_demand
- B. im_category
- C. im_module
- D. im_idea_core

Correct Answer: B

According to the Category Configuration document, the default table that stores the idea categories that a user can select from when submitting an idea is im_category. This table contains the predefined categories for ideas, such as Business Process, Customer Service, or IT Service. The other options are not correct, as they are not the tables that store the idea categories. The dmn_demand table stores the demand records that are created from the approved ideas. The im_module table stores the idea modules that are used to group ideas by different criteria. The im_idea_core table stores the core fields of the idea records.

QUESTION 5

What minimum role is required to assign a time sheet policy to a user?

- A. ppm_admin.
- B. timecard_admin.
- C. it_project_manager.
- D. It is not possible to assign a time sheet policy to a user.

Correct Answer: B

According to the web search results¹, the timecard_admin role is the minimum role that is required to assign a time sheet policy to a user. A time sheet policy is a rule that controls the creation and operation of time sheets for resources



who log time against work items. The timecard_admin role can create and modify time sheet policies, time sheet groups, and time sheet periods, as well as approve time sheets or submit time cards on behalf of team members. The other options are incorrect because:

A. ppm_admin: The ppm_admin role is a higher-level role that can access all Project and Portfolio Management modules and features, but it is not the minimum role required for assigning a time sheet policy to a user.

C. it_project_manager: The it_project_manager role can create and manage projects, but not assign time sheet policies to users.

D. It is not possible to assign a time sheet policy to a user: This is false, as it is possible to assign a time sheet policy to a user by using the Time Sheet Policy field on the User form.

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_Roles.html https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/concept/c_ProjectManagement.html https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/time-card-management/reference/r_TimeCardManagementRoles.html

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