



CIS-SPM^{Q&As}

Certified Implementation Specialist - Strategic Portfolio Management

Pass ServiceNow CIS-SPM Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/cis-spm.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by ServiceNow Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

What is the first step in the process when configuring Portfolio Planning to work with ServiceNow?Project Portfolio Management?

- A. Create an alignment integration.
- B. Create custom mapping configurations.
- C. Generate default mapping configurations.
- D. Create personalized portfolio plans.

Correct Answer: C

According to the Portfolio Planning document, the first step in the process when configuring Portfolio Planning to work with ServiceNow Project Portfolio Management is to generate default mapping configurations. This step creates the default mappings between the Portfolio Planning fields and the ServiceNow Project Portfolio Management fields. The other options are not correct, as they are not the first step in the process. Creating an alignment integration is the second step, creating custom mapping configurations is the third step, and creating personalized portfolio plans is the fourth step.

QUESTION 2

What is the demand workbench used for? Choose 2 answers

- A. Approving demands
- B. Comparing demands with portfolios
- C. Approving ideas
- D. Comparing and prioritizing demands against other demands

Correct Answer: BD

The demand workbench is a feature of ServiceNow Demand Management that allows you to view and assess business demands in a single place. You can use the demand workbench to compare demands with portfolios and see how they align with your strategic goals and objectives. You can also use the demand workbench to compare and prioritize demands against other demands based on their scores, risks, and benefits. You can find more information about the demand workbench in the Product Documentation for ServiceNow.

QUESTION 3

Users with what role can be considered for resource planning?

- A. it_project_user.
- B. it_user.
- C. it_pps_user.



D. pps_resource.

Correct Answer: D

According to the ServiceNow Resource Management document, users with the pps_resource role can be considered for resource planning, as this role grants access to the Resource Management application and allows the users to view and update their resource allocations. The other options are not correct, as they are not roles that are related to resource planning. The it_project_user role grants access to the Project Portfolio Management application and allows the users to create and update projects. The it_user role grants access to the IT Service Management application and allows the users to manage incidents, problems, and changes. The it_pps_user role grants access to the Project Portfolio Suite application and allows the users to manage portfolios, programs, and projects.

QUESTION 4

How many WBS levels can be shown on the planning console?

- A. One.
- B. Two.
- C. Three.
- D. No Limit.

Correct Answer: D

According to the ServiceNow documentation¹, the planning console can show as many WBS levels as desired, starting from the level 1 to the lowest system components. The WBS levels can be expanded or collapsed by clicking the plus or minus icons next to the task names. The planning console also allows users to create, edit, and delete tasks, as well as add dependencies, assign resources, and track progress.

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/concept/c_PlanningConsole.html

QUESTION 5

Using the Request type field on a resource plan, which options can be used to request a resource?

Choose 3 answers

- A. Day
- B. FTE
- C. Person Days
- D. Hours
- E. Month

Correct Answer: BCD

Using the Request type field on a resource plan, you can request a resource by specifying the amount of FTE, person



days, or hours that you need for a task or a project. FTE stands for full-time equivalent and represents the percentage of a standard work week that a resource can perform. Person days are the number of days that a resource works on a task or a project. Hours are the number of hours that a resource works on a task or a project. You can find more information about the Request type field in the Product Documentation for ServiceNow.

[Latest CIS-SPM Dumps](#)

[CIS-SPM PDF Dumps](#)

[CIS-SPM Practice Test](#)