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QUESTION 1

In an application for configuring hardware equipment for new employees, the manager chooses a laptop model from a drop-down list. The list of available laptop models is maintained in an external system and may change over time. Which of the following do you use as the data source for this drop-down list ?

- A. A data page
- B. A local list
- C. A data table
- D. A data transform

Correct Answer: A

QUESTION 2

Which one of the following statements about channel interfaces is true? Available Choices (select all choices that are correct)

- A. A persona requires a unique channel interface
- B. Creating a channel interface creates a default work queue.
- C. User interfaces are also known as channel interfaces.
- D. All users see the same channel interface.

Correct Answer: C

Explanation: This statement about channel interfaces is true. A channel interface is a user interface that allows users to interact with an application through various channels, such as web, mobile, email, chatbot, or voice. A channel interface allows you to adjust your application to your specific business needs by creating tailored and interactive user interfaces. Channels are created from templates that include predefined layouts and navigation for use in your application.

References: <https://academy.pega.com/topic/channel-interfaces/v1>

QUESTION 3

Drag the term that is used in App Studio from the left to the rule that you use in Dev Studio on the right.

Select and Place:



App Studio term

Field
Goal and deadline
User
Persona

Answer Area

Dev Studio rule	
	Service-level agreement (SLA)
	Access group
	Operator
	Property

Correct Answer:

App Studio term

Answer Area

Dev Studio rule	
Goal and deadline	Service-level agreement (SLA)
Persona	Access group
User	Operator
Field	Property

QUESTION 4

You notice that the scope of your project exceeds the original estimates, and the Minimum Lovable Product (MLP) might not be delivered on time. Which team member do you contact to verify the project plan and manage expectations for the release schedule?

Available Choices (select all choices that are correct)

- A. Project delivery leader
- B. Lead business architect
- C. Citizen developer
- D. Deployment architect



Correct Answer: A

Explanation: The project delivery leader is responsible for managing the project plan, scope, budget, and timeline, as well as communicating with stakeholders and resolving issues. The project delivery leader should be contacted to verify the project plan and manage expectations for the release schedule when the scope of the project exceeds the original estimates. References: <https://academy.pega.com/library/82/pega-project-delivery-methodology>

QUESTION 5

Select each Use Case on the left and drag it to the appropriate Automation on the right.

Select and Place:

Use Case	Automation
A medical specialist completes their review of an insurance claim, and the system attaches the report to the case.	Send email
Employees of a financial services firm receive confirmation when they register for the required certification classes.	Change to a stage
A Fraud department manager receives a mobile notification that an approval request is in their worklist.	Push notification
When an approver rejects an expense report, an employee can modify and resend the report for approval.	Create PDF

Correct Answer:

Use Case	Automation
Employees of a financial services firm receive confirmation when they register for the required certification classes.	Send email
When an approver rejects an expense report, an employee can modify and resend the report for approval.	Change to a stage
A Fraud department manager receives a mobile notification that an approval request is in their worklist.	Push notification
A medical specialist completes their review of an insurance claim, and the system attaches the report to the case.	Create PDF



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