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QUESTION 1

An organization requests the following behavior for a case type that allows customers to place orders for fulfillment

Correct Answer:

Information

Three empty rectangular boxes stacked vertically, intended for the user to provide information about the case type requirements.

Answer Area

Information

Clipboard Location

0 Current order	User pages
0 Customer information	System pages
0 Previous orders	Data pages

QUESTION 2

Sales managers must be able to approve sales quote proposals by email and from their mobile devices How do you implement this requirement?

Available Choices (select all choices that are correct)

- A. Add an Approve/Reject step and enable email notifications on the case type
- B. Add an Approve /Reject step and enable approval from email and mobile
- C. Add an Approve/Reject step and a Send Email step
- D. Add an Approve/Reject step with mobile approval enabled and add a Send Email step

Correct Answer: B

Explanation: To implement this requirement, you can add an Approve /Reject step and enable approval from email and mobile. This way, sales managers can approve sales quote proposals by clicking a link in an email or by using their mobile devices. References: <https://community.pega.com/knowledgebase/articles/case-management/88/configuring-approval-email-and-mobile>



QUESTION 3

A reservation process allows customers to reserve a flight, hotel room, and rental car as part of a travel itinerary.

Which configuration displays a check box to allow users to select travel insurance only if the itinerary includes a flight?

- A. A visible when condition applied to the check box
- B. An action set applied to the check box
- C. A declare expression configured for forward chaining
- D. A validate rule applied to the flow action

Correct Answer: A

QUESTION 4

Which two statements about data records are true? (Choose two.) Available Choices (select all choices that are correct)

- A. Data records are displayed in a drop-down list by default
- B. Data records need unique user-generated IDs
- C. Data records require external storage
- D. Data records define permissible values for data fields

Correct Answer: BD

Explanation: These two statements about data records are true. Data records are values for the fields that are associated with a specific data object, such as a customer or a product. Data records need unique user-generated IDs to identify each record in the data object. Data records define permissible values for data fields, which limit the input values to valid options, reduce errors, and allow for automation. References: <https://academy.pega.com/topic/data-records/v4>

QUESTION 5

Which option follows best practices for naming a ruleset in Pega Platform? Available Choices (select all choices that are correct)

- A. Expense 01-02-05
- B. Pega-Prod 01-04-01
- C. Credit Check:03-01-02
- D. Grand-Corporation-Human-Resources-Department 01-01-03

Correct Answer: C



Explanation: This option follows best practices for naming a ruleset in Pega Platform. A ruleset name consists of two parts separated by a colon (:). The first part is an application- specific identifier, such as Credit Check, that is unique within your organization. The second part is a version number that consists of three numeric segments separated by hyphens (-), such as 03-01-02. References:

https://community.pega.com/sites/default/files/help_v88/procomhelpmain.htm#rule-/rule- ruleset-/rule-ruleset-name/main.htm

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